

A MESSAGE FROM DR. SHERIF LAWENDY, VMD
CHIEF MEDICAL DIRECTOR



THANK YOU FOR TRUSTING US WITH YOUR PET

Dear Valued Clients,

Welcome to ValuePetVet—where we believe that affordable veterinary care should never mean compromising on quality. As a second–generation, family-owned veterinary practice, caring for animals isn't just our profession — it's our legacy. For us, this is more than a job — it's a lifelong passion passed down through generations, rooted in love, trust, and a deep commitment to your pet's well-being.

As the Chief Medical Director, "At ValuePetVet, we believe that affordable veterinary care should never mean compromising on quality." We're here to provide high-quality care for your beloved dogs and cats at prices that make sense for you.

From primary care like routine wellness exams and vaccinations to essential services such as spaying, neutering, dental care, and even advanced surgeries like orthopedics, our team is to offering comprehensive veterinary services at rates you can feel good about. We know that pets are family, and every animal deserves a lifetime of health, comfort, and love. If you've delayed care due to cost concerns, we encourage you to talk with our team—we're here to help you find options that work for your budget, without sacrificing the care your pet deserves. Thank you for trusting us with your pet's health. We're honored to be a part of their journey.

Warm regards,

Dr. Sherif Lawendy
Dr. Sherif Lawendy, VMD
Chief Medical Director
ValuePetVet

ABOUT US WHERE WE ARE LOCATED



CONNECTICUT

NORWALK 17 Park Street Norwalk, CT 06851 MONROE 506 Main Street Monroe, CT 06468 DAYVILLE 729 Hartford Pike Dayville, CT 06241

ILLINOIS

Lincoln Yards, Chicago 1430 West Willow St. Chicago, IL 60642 Schorsch Village 6444 W. Belmont Ave. Chicago, IL 60634



WELLNESS CARE PUPPY CARE



Puppy primary care at Value Pet Vet focuses on providing comprehensive health services to ensure your puppy's healthy growth and development. It includes essential services such as vaccinations, parasite prevention, nutritional counseling, and regular wellness exams to monitor your puppy's overall health. Early primary care also involves screening for common congenital or genetic conditions, as well as guidance on behavior, training (especially house training) and socialization to set your puppy up for a healthy and happy life. Regular checkups are crucial to detect any potential health issues early, allowing for prompt treatment and ongoing support to keep your puppy thriving.

Primary puppy care at Value Pet Vet Includes:

- Vaccinations: Puppies need a series of vaccinations starting at about 6-8 weeks of age to protect them from diseases like distemper, parvovirus, and rabies. Regular booster shots are essential as they grow.
- Deworming and Parasite Prevention: Puppies are susceptible to worms, fleas, and ticks.
 Regular deworming and preventative treatments help keep them parasite-free.
- Nutrition: Providing a balanced diet specifically formulated for puppies is crucial for their growth. Quality puppy food rich in essential nutrients supports bone development, immune health, and energy needs.
- Routine Vet Check-ups: Regular exams with us help monitor your puppy's growth, identify any health concerns early, and keep their vaccination and parasite prevention schedules on track.
- Microchipping and Identification:
 Microchipping provides a permanent form of
 identification, ensuring that if a puppy gets
 lost, they can be easily returned to their
 owner.

- Spaying or Neutering: This procedure, usually recommended around 6-12 months, helps prevent unwanted litters and can contribute to better overall health and behavior. Value Pet Vet offers lower cost spay/neuter surgery. Please visit our spay/neuter pages for more information.
- Socialization and Training: Early socialization with other animals, people, and environments helps puppies develop into well-behaved and confident dogs. Basic training, including housebreaking and learning commands, is also a key part of primary care. If you have any questions about socialization and training your new puppy, please ask us during your puppy's exams.
- Dental Care: Introducing dental care early, such as brushing teeth or using dental chews, helps prevent future dental problems. We can show you how to brush your puppy's teeth during one of your puppy's exams with us.
- Grooming: Regular grooming, including brushing, nail trimming, and baths, keeps a puppy clean and healthy while also allowing early detection of skin issues or parasites.



SPAY & NEUTER

Low Cost Spay/Neuter Pricing & Policies Before Booking Your Appointment

Before Booking: You are responsible for understanding all costs involved with your pet's procedure. Many of the costs listed are base line, we have requirements for added pain management and antibiotics after surgeries. All pets must also have an E Collar (cone) to go home. Lastly, if your pet is female, there are additional costs involved with a spay.

Deposits Required When Booking:

We require deposits FOR ALL ANESTHETIC PROCEDURES (spay/neuter, dentals and other surgeries) when booking your pet's appointment with us. Please scroll down to the anesthetic procedure you are booking for to see the required deposit. All deposits are NON REFUNDABLE! You may reschedule the appointment with at least 24 hours notice but you may NOT cancel the booking altogether. If you cancel your appointment outside of these guidelines/restrictions, then the deposit will be forfeited. ALL FORFEITED DEPOSITS ARE REDIRECTED TO OUR 501c, THE NANCY ANIMAL WELFARE FUND. Please understand, last minute cancellations have a negative impact on our clinic logistics, efficiency and proper staffing, as well as on our limited surgical slots available to the public. We ask that you give sufficient thought prior to scheduling your pet's anesthetic procedure to avoid deposit forfeiture. We value your business and trust in our services, and would rather focus our energy on providing you with the very best care for your loved pets than dealing with retained deposits!

If you are unsure what the total cost of your pets visit will be, please reach out to an employee BEFORE booking to understand the costs. No refunds will be issued because, by booking an appointment with us, you have agreed that you understand the charges involved with your pets appointment.

Booking Your Appointment

BY BOOKING AN APPOINTMENT WITH US, YOU AGREE THAT YOU HAVE CAREFULLY READ ALL POLICIES AND PRICING AND UNDERSTAND THE COSTS INVOLVED WITH THE APPOINTMENT. IF YOU HAVE ANY QUESTIONS, PLEASE CALL US.

To make an appointment, please <u>click here</u> to set up a time that is convenient with your schedule. If you need to change or cancel your appointment, we ask that you contact us as soon as possible.

Changing or Canceling Your Appointment

You may reschedule your appointment with 24 hours notice by contacting the location where your appointment was scheduled. If you simply cancel your appointment, you will forfeit your deposit. Please note we allow one rescheduling per deposit.

What Forms of Payment Do We Accept?

For your convenience, we accept cash, debit card, Visa, MasterCard, American Express, Discover and CareCredit for invoices that are \$800 or more. We do not accept CareCredit or All Pets Credit Cards for balances under \$800! Please note that full payment is due at the time services are rendered. Please click here to apply for CareCredit or All Pet Credit Card.

Surgery Drop Off and Pick Up

Drop-off for surgeries is always between 8:15 am and 9:00 am. Pick up is the same day around 2 pm. The latest pick-up is at 3:30 pm. Any pet not picked up by 3:40 pm will be boarded at the owner's expense.

