

A MESSAGE FROM DR. SHERIF LAWENDY, VMD
CHIEF MEDICAL DIRECTOR



#### THANK YOU FOR TRUSTING US WITH YOUR PET

Dear Valued Clients,

Welcome to ValuePetVet—where we believe that affordable veterinary care should never mean compromising on quality. As a second–generation, family-owned veterinary practice, caring for animals isn't just our profession — it's our legacy. For us, this is more than a job — it's a lifelong passion passed down through generations, rooted in love, trust, and a deep commitment to your pet's well-being.

As the Chief Medical Director, "At ValuePetVet, we believe that affordable veterinary care should never mean compromising on quality." We're here to provide high-quality care for your beloved dogs and cats at prices that make sense for you.

From primary care like routine wellness exams and vaccinations to essential services such as spaying, neutering, dental care, and even advanced surgeries like orthopedics, our team is to offering comprehensive veterinary services at rates you can feel good about. We know that pets are family, and every animal deserves a lifetime of health, comfort, and love. If you've delayed care due to cost concerns, we encourage you to talk with our team—we're here to help you find options that work for your budget, without sacrificing the care your pet deserves. Thank you for trusting us with your pet's health. We're honored to be a part of their journey.

Warm regards,

Dr. Sherif Lawendy
Dr. Sherif Lawendy, VMD
Chief Medical Director
ValuePetVet

# MEET THE TEAM

### CHIEF MEDICAL DIRECTOR



## Dr. Sherif Lawendy, VMD

Dr. Lawendy is a 1997 graduate of the University of Pennsylvania School of Veterinary Medicine with over 30 years in private practice. Coming from a family of veterinarians, he is licensed in several states and specializes in soft tissue and orthopedic surgery, as well as advanced osteoarthritis management. Since 2017, he has served as Chief Medical Director at ValuePetVet, where his passion for innovation continues to drive the practice forward.



#### VALUE PET VET VETERINARIANS



#### Dr. Aubree Zubovic, DVM

Dr. Zubovic joined the ValuePetVet team over a year ago and has been a truly wonderful addition to the practice! She earned her veterinary degree from Ross University in 2016. Originally from New York City, Dr Zubovic relocated to Litchfield County in 2019, where she now lives with her husband, son and beloved pets. With two senior pets of her own, she has developed a strong interest in senior pet care and pain management.



# ABOUT US WHERE WE ARE LOCATED



### CONNECTICUT

NORWALK 17 Park Street Norwalk, CT 06851 MONROE 506 Main Street Monroe, CT 06468 DAYVILLE 729 Hartford Pike Dayville, CT 06241

### **ILLINOIS**

Lincoln Yards, Chicago 1430 West Willow St. Chicago, IL 60642 Schorsch Village 6444 W. Belmont Ave. Chicago, IL 60634



# **WELLNESS CARE**





Kitten primary care at Value Pet Vet focuses on providing comprehensive health services to ensure your kitten's healthy growth and development. It includes essential services such as vaccinations, parasite prevention, nutritional counseling, and regular wellness exams to monitor your kitten's overall health. Early primary care also involves screening for common congenital or genetic conditions, as well as guidance on behavior, training (especially litter box training) and socialization to set your kitten up for a healthy and happy life. Regular check-ups are crucial to detect any potential health issues early, allowing for prompt treatment and ongoing support to keep your kitten thriving.

### Primary kitten care at Value Pet Vet Includes:

- Vaccinations: Vaccines are crucial to protect your kitten from common and potentially deadly diseases such as feline distemper, feline leukemia, and upper respiratory infections.
- Parasite Prevention: Kittens are prone to parasites like fleas, ticks, & worms. Regular treatments and preventative measures help keep your kitten safe from these pests.
- Nutritional Counseling: Proper nutrition is vital for your kitten's growth. A veterinarian can provide guidance on the best diet, portion sizes, and feeding schedules to ensure your kitten gets the right nutrients.
- Wellness Exams: Routine vet visits help monitor your kitten's health, growth, and

- development. These exams can detect health issues early, allowing for timely treatment.
- Behavior and Socialization Guidance: Early guidance on behavior, litter training, and socialization helps your kitten develop into a well-adjusted adult cat. This includes tips on introducing your kitten to new environments, people, and other pets.
- Spaying or Neutering:
   Discussing the right time to
   spay or neuter your kitten is
   an essential part of primary
   care, helping to prevent
   unwanted litters and reduce
   the risk of certain health
   problems later in life.

# **SPAY & NEUTER**

# Low Cost Spay/Neuter Pricing & Policies Before Booking Your Appointment

Before Booking: You are responsible for understanding all costs involved with your pet's procedure. Many of the costs listed are base line, we have requirements for added pain management and antibiotics after surgeries. All pets must also have an E Collar (cone) to go home. Lastly, if your pet is female, there are additional costs involved with a spay.

#### Deposits Required When Booking:

We require deposits FOR ALL ANESTHETIC PROCEDURES (spay/neuter, dentals and other surgeries) when booking your pet's appointment with us. Please scroll down to the anesthetic procedure you are booking for to see the required deposit. All deposits are NON REFUNDABLE! You may reschedule the appointment with at least 24 hours notice but you may NOT cancel the booking altogether. If you cancel your appointment outside of these guidelines/restrictions, then the deposit will be forfeited. ALL FORFEITED DEPOSITS ARE REDIRECTED TO OUR 501c, THE NANCY ANIMAL WELFARE FUND. Please understand, last minute cancellations have a negative impact on our clinic logistics, efficiency and proper staffing, as well as on our limited surgical slots available to the public. We ask that you give sufficient thought prior to scheduling your pet's anesthetic procedure to avoid deposit forfeiture. We value your business and trust in our services, and would rather focus our energy on providing you with the very best care for your loved pets than dealing with retained deposits!

If you are unsure what the total cost of your pets visit will be, please reach out to an employee BEFORE booking to understand the costs. No refunds will be issued because, by booking an appointment with us, you have agreed that you understand the charges involved with your pets appointment.

#### **Booking Your Appointment**

BY BOOKING AN APPOINTMENT WITH US, YOU AGREE THAT YOU HAVE CAREFULLY READ ALL POLICIES AND PRICING AND UNDERSTAND THE COSTS INVOLVED WITH THE APPOINTMENT. IF YOU HAVE ANY QUESTIONS, PLEASE CALL US.

To make an appointment, please <u>click here</u> to set up a time that is convenient with your schedule. If you need to change or cancel your appointment, we ask that you contact us as soon as possible.

#### Changing or Canceling Your Appointment:

You may reschedule your appointment with 24 hours notice by contacting the location where your appointment was scheduled. If you simply cancel your appointment, you will forfeit your deposit. Please note we allow one rescheduling per deposit.

#### What Forms of Payment Do We Accept?

For your convenience, we accept cash, debit card, Visa, MasterCard, American Express, Discover and CareCredit for invoices that are \$800 or more. We do not accept CareCredit or All Pets Credit Cards for balances under \$800! Please note that full payment is due at the time services are rendered. Please click here to apply for <u>CareCredit</u> or <u>All Pet Credit Card</u>.