

A MESSAGE FROM DR. SHERIF LAWENDY, VMD
CHIEF MEDICAL DIRECTOR



#### THANK YOU FOR TRUSTING US WITH YOUR PET

Dear Valued Clients,

Welcome to ValuePetVet—where we believe that affordable veterinary care should never mean compromising on quality. As a second-generation, family-owned veterinary practice, caring for animals isn't just our profession — it's our legacy. For us, this is more than a job — it's a lifelong passion passed down through generations, rooted in love, trust, and a deep commitment to your pet's well-being.

As the Chief Medical Director, "At ValuePetVet, we believe that affordable veterinary care should never mean compromising on quality." We're here to provide high-quality care for your beloved dogs and cats at prices that make sense for you.

From primary care like routine wellness exams and vaccinations to essential services such as spaying, neutering, dental care, and even advanced surgeries like orthopedics, our team is to offering comprehensive veterinary services at rates you can feel good about. We know that pets are family, and every animal deserves a lifetime of health, comfort, and love. If you've delayed care due to cost concerns, we encourage you to talk with our team—we're here to help you find options that work for your budget, without sacrificing the care your pet deserves. Thank you for trusting us with your pet's health. We're honored to be a part of their journey.

Warm regards,

Dr. Sherif Lawendy
Dr. Sherif Lawendy, VMD
Chief Medical Director
ValuePetVet

# ABOUT US WHERE WE ARE LOCATED



# CONNECTICUT

NORWALK 17 Park Street Norwalk, CT 06851 MONROE 506 Main Street Monroe, CT 06468 DAYVILLE 729 Hartford Pike Dayville, CT 06241

## **ILLINOIS**

Lincoln Yards, Chicago 1430 West Willow St. Chicago, IL 60642 Schorsch Village 6444 W. Belmont Ave. Chicago, IL 60634



# **WELLNESS CARE**





Kitten primary care at Value Pet Vet focuses on providing comprehensive health services to ensure your kitten's healthy growth and development. It includes essential services such as vaccinations, parasite prevention, nutritional counseling, and regular wellness exams to monitor your kitten's overall health. Early primary care also involves screening for common congenital or genetic conditions, as well as guidance on behavior, training (especially litter box training) and socialization to set your kitten up for a healthy and happy life. Regular check-ups are crucial to detect any potential health issues early, allowing for prompt treatment and ongoing support to keep your kitten thriving.

# Primary kitten care at Value Pet Vet Includes:

- Vaccinations: Vaccines are crucial to protect your kitten from common and potentially deadly diseases such as feline distemper, feline leukemia, and upper respiratory infections.
- Parasite Prevention: Kittens are prone to parasites like fleas, ticks, & worms. Regular treatments and preventative measures help keep your kitten safe from these pests.
- Nutritional Counseling: Proper nutrition is vital for your kitten's growth. A veterinarian can provide guidance on the best diet, portion sizes, and feeding schedules to ensure your kitten gets the right nutrients.
- Wellness Exams: Routine vet visits help monitor your kitten's health, growth, and

- development. These exams can detect health issues early, allowing for timely treatment.
- Behavior and Socialization Guidance: Early guidance on behavior, litter training, and socialization helps your kitten develop into a well-adjusted adult cat. This includes tips on introducing your kitten to new environments, people, and other pets.
- Spaying or Neutering:
   Discussing the right time to spay or neuter your kitten is an essential part of primary care, helping to prevent unwanted litters and reduce the risk of certain health problems later in life.

# **SPAY & NEUTER**

# Low Cost Spay/Neuter Pricing & Policies Before Booking Your Appointment

Before Booking: You are responsible for understanding all costs involved with your pet's procedure. Many of the costs listed are base line, we have requirements for added pain management and antibiotics after surgeries. All pets must also have an E Collar (cone) to go home. Lastly, if your pet is female, there are additional costs involved with a spay.

#### Deposits Required When Booking:

We require deposits FOR ALL ANESTHETIC PROCEDURES (spay/neuter, dentals and other surgeries) when booking your pet's appointment with us. Please scroll down to the anesthetic procedure you are booking for to see the required deposit. All deposits are NON REFUNDABLE! You may reschedule the appointment with at least 24 hours notice but you may NOT cancel the booking altogether. If you cancel your appointment outside of these guidelines/restrictions, then the deposit will be forfeited. ALL FORFEITED DEPOSITS ARE REDIRECTED TO OUR 501c, THE NANCY ANIMAL WELFARE FUND. Please understand, last minute cancellations have a negative impact on our clinic logistics, efficiency and proper staffing, as well as on our limited surgical slots available to the public. We ask that you give sufficient thought prior to scheduling your pet's anesthetic procedure to avoid deposit forfeiture. We value your business and trust in our services, and would rather focus our energy on providing you with the very best care for your loved pets than dealing with retained deposits!

If you are unsure what the total cost of your pets visit will be, please reach out to an employee BEFORE booking to understand the costs. No refunds will be issued because, by booking an appointment with us, you have agreed that you understand the charges involved with your pets appointment.

#### **Booking Your Appointment**

BY BOOKING AN APPOINTMENT WITH US, YOU AGREE THAT YOU HAVE CAREFULLY READ ALL POLICIES AND PRICING AND UNDERSTAND THE COSTS INVOLVED WITH THE APPOINTMENT. IF YOU HAVE ANY QUESTIONS, PLEASE CALL US.

To make an appointment, please <u>click here</u> to set up a time that is convenient with your schedule. If you need to change or cancel your appointment, we ask that you contact us as soon as possible.

#### Changing or Canceling Your Appointment:

You may reschedule your appointment with 24 hours notice by contacting the location where your appointment was scheduled. If you simply cancel your appointment, you will forfeit your deposit. Please note we allow one rescheduling per deposit.

#### What Forms of Payment Do We Accept?

For your convenience, we accept cash, debit card, Visa, MasterCard, American Express, Discover and CareCredit for invoices that are \$800 or more. We do not accept CareCredit or All Pets Credit Cards for balances under \$800! Please note that full payment is due at the time services are rendered. Please click here to apply for <u>CareCredit</u> or <u>All Pet Credit Card</u>.

# **SPAY & NEUTER**

# Low Cost Spay/Neuter Pricing & Policies

#### Surgery Drop Off and Pick Up

Drop-off for surgeries is always between 8:15 am and 9:00 am. Pick up is the same day around 2 pm. The latest pick-up is at 3:30 pm. Any pet not picked up by 3:40 pm will be boarded at the owner's expense.

#### Spay/Neuter Services, Fees and Charges

We offer LOWER COST spay and neuter services to help control the pet population and improve your pet's health:

#### Cats:

Non-Refundable Deposit (applied to your bill): \$50

Cat Neuter (base cost+)

Cat Neuter \$149

(additional fee applies for mono or cryptorchids {undescended testicles})

Includes 24 hour pain medication injection

Required: Either Penicillin Injection \$28 or Convenia injection (long-acting antibiotic) \$98 & OSHA Medical waste fee (for all surgeries) \$7

If your pet is 4 years or older, bloodwork is REQUIRED. (Please call clinic for bloodwork pricing as it depends on patient age.)

Surgical Cone (if purchased from us) \$40

Cat Spay (base cost+)

Cat Spay \$199

Females of advanced age (6 months +) or that have had litters or show an advanced uterine tract in surgery are subject to additional fees \$45+

Includes 24 hour pain medication injection

Required: Either Penicillin Injection \$28 or Convenia injection (long-acting antibiotic) \$95 & OSHA Medical waste fee (for all surgeries) \$7

Surgical Cone (if purchased from us) \$40

If your pet is 4 years or older, bloodwork is REQUIRED. (Please call clinic for bloodwork pricing as it depends on patient age.)

Pets found to be pregnant during surgery are still charged full spay fees even without termination

Ultrasounds are available upon request: \$475+

Cats found to have pyometra, ovarian cysts or unusual genital conditions found at the time of surgery will incur additional fees.

#### Surgery AD-ONS for Cats & Dogs (by request)

Surgical Basic Care Package: (IV cath, IV fluids): \$89

Surgical Extra Care Package: (Lidocaine splash block, PCV/TS, Pre-op bloodwork): \$125

Surgical Platinum Care Package: (all the above, highly recommended): \$199

Additional oral antibiotics and pain medications are available for patients at the owner's request and at the doctor's discretion. (Prices vary by weight.)

#### Surgical Cone Requirements

AAll surgical patients must leave our clinic with a surgical collar either purchased from our office or from an outside resource and brought in the day of surgery. Collars purchased from our office are \$40.

